

PearsonAccess Next User Accounts Guide

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This guide provides information about PearsonAccess Next user accounts, specific details about how to manage user accounts in PearsonAccess Next, and the PearsonAccess Next User Role Matrix.

Note: The individual student information available in the secure PearsonAccess Next system is private student data. Ensure student data privacy is maintained when accessing, printing, or sharing information from the system.

Overview

Creating New Accounts

Refer to Appendix A, *PearsonAccess Next User Role Matrix*, for specific information on user role permissions while creating user accounts.

- All District Assessment Coordinator (DAC) user accounts for PearsonAccess Next are created by Pearson within 1-2 business days after receiving DAC and alternate DAC information from the [MDE-ORG](#) system on the MDE website (MDE website > Data Center > Schools and Organizations (MDE-ORG)).
 - If changes to a DAC account are needed, update MDE-ORG. For information on updating MDE-ORG, refer to the [New District Assessment Coordinators: Getting Access](#) document (MDE website > Districts, Schools and Educators > Teaching and Learning > Statewide Testing > District Resources). For assistance updating MDE-ORG, contact MDE at mde.testing@state.mn.us.
 - For all other questions about your DAC account, contact Pearson at (888) 817-8659 or [submit a Pearson help desk request](#).
- DACs must manage all other PearsonAccess Next user accounts for their district, including creating, updating, or deleting user accounts.
 - DACs can create all PearsonAccess Next users except for another DAC.
 - DAC or Assessment Administrator (AA) users do **NOT** need additional roles added to their account. All permissions at their organization level (district or school) are included. Adding additional user roles may limit the permissions of the DAC or AA.
 - When a new account is created, the user will receive a “New Account” email with a link to set up their password. Note: The link is active until used to set up a password. Once used, the link will no longer work.
- The PearsonAccess Next Training Center is only intended for technology preparation. DACs only need to add users to the Training Center if they are involved in technology or infrastructure setup. If users already have a PearsonAccess Next account and have been added to the Training Center, they will receive an “Updated Account” email confirming they have been granted additional access.

Accessing Admin Option in Training Management System (TMS)

While the Training Management System (TMS) is not directly linked to PearsonAccess Next, DAC or AA users have access to the Admin option in the TMS (the ability to view or download the record of completed trainings and document group trainings for all users in their district or school). From January to March, PearsonAccess Next account information for DACs and AAs is added to the TMS every week. For the rest of year, DAC and AA PearsonAccess Next account information is added to the TMS every two weeks.

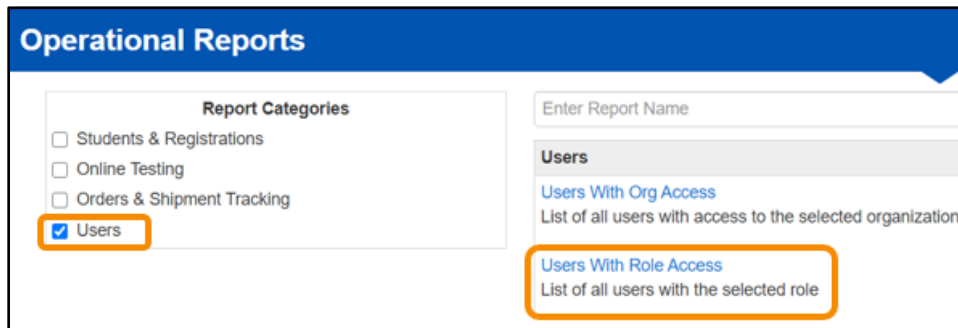
- If you’ve had an active PearsonAccess Next DAC or AA account for more than two weeks and do not see the “Admin” option, contact Pearson at (888) 817-8659 or [submit a Pearson help desk request](#). The TMS Admin option is the only place within the TMS where a PearsonAccess Next username and password is needed.
- For details on how to update or verify a TMS account, see the [TMS FAQs](#) (PearsonAccess Next > Resources & Training > Training). Updating TMS account information does not change account information in PearsonAccess Next.

Reviewing Staff Accounts

DACs must annually review users within PearsonAccess Next to ensure accounts are up to date. Note: User accounts are not tied to a specific test administration (e.g., MCA 2021). User account management tasks, including creating, updating, and deleting user accounts, can be completed at any time in PearsonAccess Next.

Tip #1: In late summer, create, enable, or restore AA accounts so they can help manage other user accounts at their school. The *Users with Role Access* operational report provides a list of all user accounts for a specific user role (e.g., Assessment Administrator), including last login date, at the user's organization.

From the PearsonAccess Next Home page, under **Reports**, select **Operational Reports**. Select the checkbox next to the **Users** report category and then select **Users with Role Access**.



- Under **Role** select the user role to see all users with that user role at that organization.
 - If new staff accounts are needed, refer to the *Manually Adding User Accounts* or *Importing User Accounts* sections.
 - If current staff accounts need updating, refer to the *Manually Updating User Accounts* section.
- Under **Disabled and Deleted filter**, you have the option to exclude or include disabled or deleted users. If chosen to include, the report will include a disable and delete date(s).
 - If staff accounts are disabled or deleted and need to be reactivated, refer to the *Enabling and Restoring User Accounts* section.
 - If staff accounts are no longer needed (i.e., for staff who are no longer at the district), refer to the *Deleting User Accounts* section.

Tip #2: In early fall, export a list of all user accounts at your organization to view all users in your district. Export this list of existing users following step 3 in the *Importing and Exporting the User Account File* section. If staff accounts are no longer needed (i.e., for staff who are no longer at the district), refer to the *Deleting User Accounts* section.

Tip #3: In late fall, confirm user account activity so all user accounts are active by spring testing. To confirm user account activity, refer to the *Confirming if User Accounts are Disabled Deleted* section. Note: Most users do not log in to PearsonAccess Next between test administrations. By spring testing, most accounts are disabled due to inactivity.

For an overview of PearsonAccess Next user role management, including a timeline of suggested user management activities, refer to the [User Account Management in PearsonAccess Next](#) infographic (PearsonAccess Next > Resources & Training > User Guides).

Report Access by User Role

Report access in PearsonAccess Next depends on the user's role. Refer to Appendix A, *PearsonAccess Next User Role Matrix*, for detailed information on reporting access by user.

- Users with the DAC or AA user role automatically have access to all results in their district or school.
- Users with the Test Monitor/Data Entry or MTAS Score Entry user role must annually be assigned to reporting groups in order to access applicable results for their students. See the [Reporting Groups User Guide](#) for details (PearsonAccess Next > Reporting Resources > Additional Reporting Resources).

	Longitudinal Reports and Export	Historical Student Data	On-Demand Reports	Published Reports
District Assessment Coordinator (DAC)	Yes			
Assessment Administrator (AA)	Yes			
Test Monitor/Data Entry	No	Yes, if assigned to a Reporting Group	Yes, if assigned to a Reporting Group	No
MTAS Score Entry	No	Yes, if assigned to a Reporting Group	Yes, if assigned to a Reporting Group	No
Technology Staff	No			

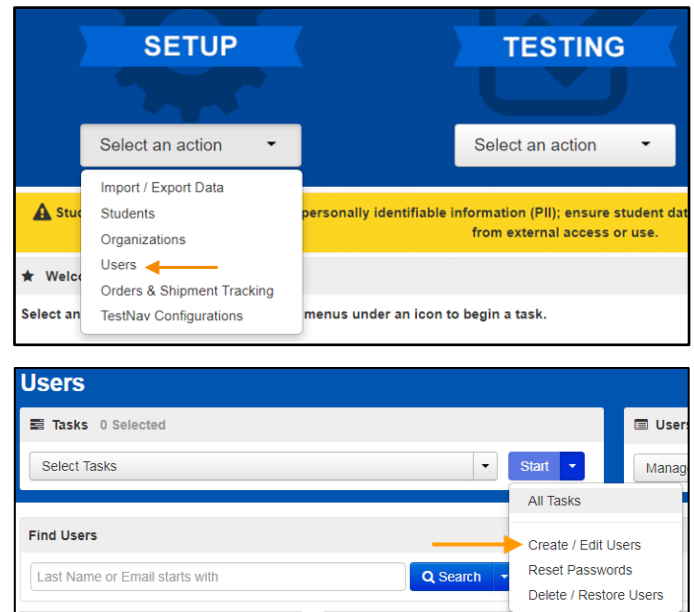
Manual User Account Instructions

DAC and AA user roles can create or update user accounts manually in PearsonAccess Next.

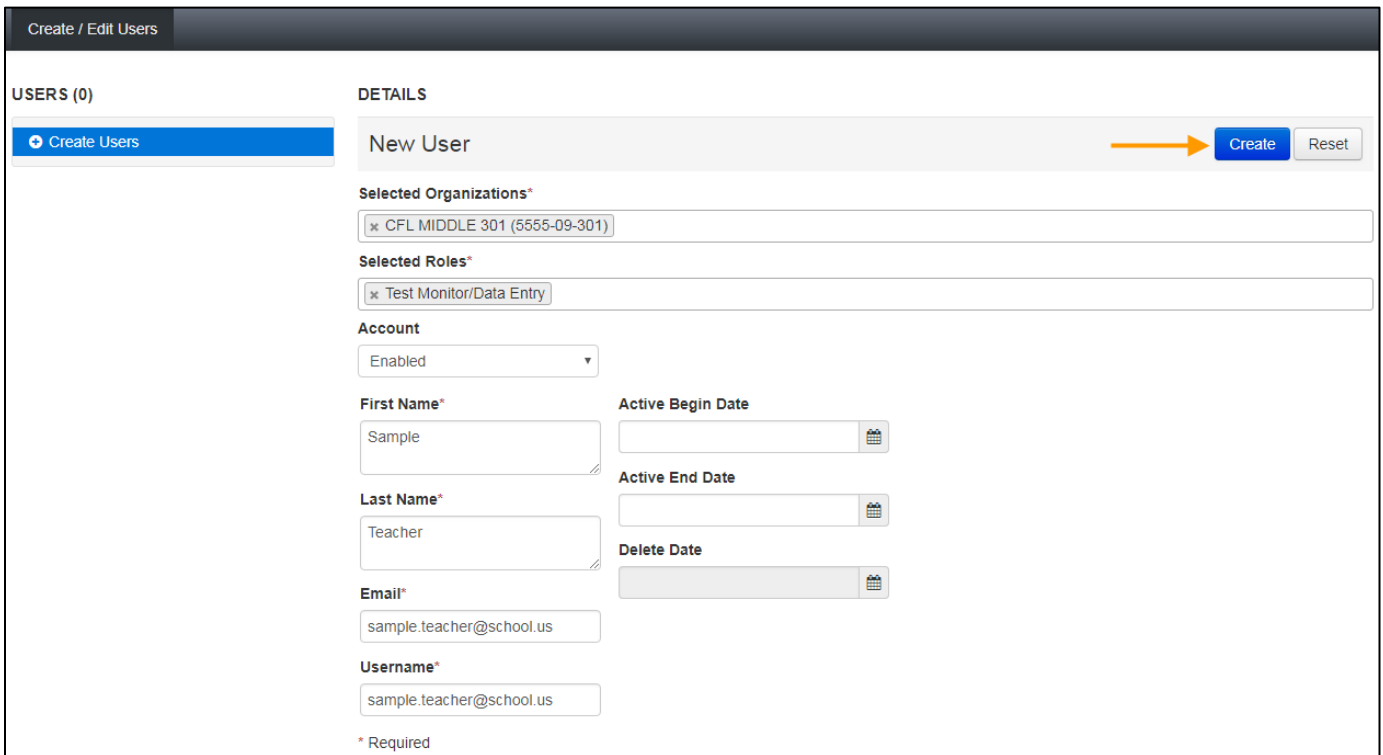
If only a few user accounts need to be created or updated, it is recommended to make the changes manually. If many user accounts need to be created or updated, see the *Importing User Accounts Instructions* section.

Manually Adding User Accounts

1. From the Home page, under **Setup**, select **Users**.
2. Select the dropdown menu to the right of the **Start** button and select **Create / Edit Users**.



3. On the New User screen, enter the required information as indicated by the asterisks (*).
 - **Selected Organizations***
 - **Selected Roles***
 - **Account:** No action needed, enabled is the default.
Note: The system auto disables a user account after an inactivity period of 240 days.
 - **First Name***
 - **Last Name***
 - **Active Begin Date:** Optional field that can be used to enter a specific date for which a user's access should begin. If left blank, user will receive the "New Account" email and be able to login upon account creation. If the date entered is in the future, the "New Account" email will not be sent until that date. The year must be entered as a four-digit number (Example: 03/03/2021).
 - **Active End Date:** Optional field that can be used to enter a specific date for which a user's access should end. The year must be entered as a four-digit number (Example: 05/30/2021).
 - **Delete Date:** Field will be grayed out unless user is deleted.
Note: The system automatically deletes a user account after an inactivity period of 390 days.
 - **Email***
 - **Username*:** When you enter an email for your new user, the username will auto-populate as their email. While this can be edited, the user's email address is the recommended username.
4. Select **Create**.

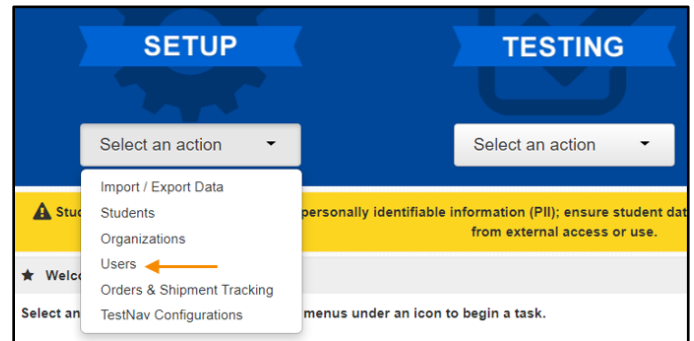


The screenshot shows the 'Create / Edit Users' interface. On the left, there's a sidebar with 'USERS (0)' and a 'Create Users' button. The main area is titled 'DETAILS' and 'New User'. It contains several form fields: 'Selected Organizations*' with a dropdown showing 'CFL MIDDLE 301 (5555-09-301)'; 'Selected Roles*' with a dropdown showing 'Test Monitor/Data Entry'; 'Account' with a dropdown set to 'Enabled'; 'First Name*' with the value 'Sample'; 'Last Name*' with the value 'Teacher'; 'Email*' with the value 'sample.teacher@school.us'; 'Username*' with the value 'sample.teacher@school.us'; 'Active Begin Date' with a calendar icon; 'Active End Date' with a calendar icon; and 'Delete Date' which is grayed out. At the bottom right, there are 'Create' and 'Reset' buttons. An orange arrow points to the 'Create' button. A footnote at the bottom states '* Required'.

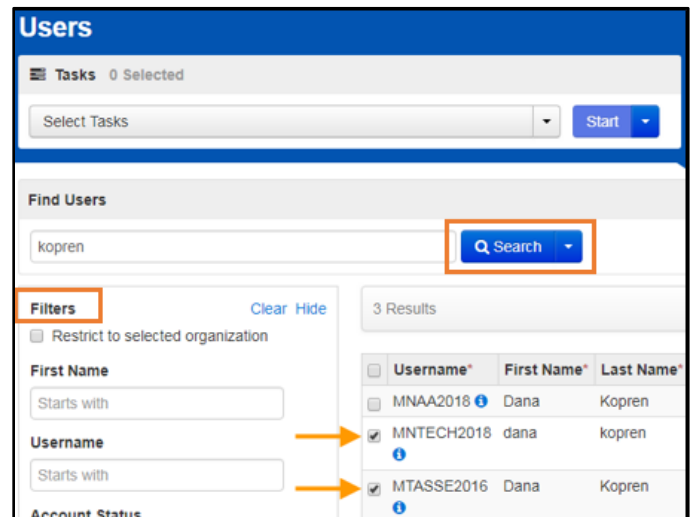
Note: The PearsonAccess Next Training Center is only intended for technology preparation. The majority of users will only need access to PearsonAccess Next. If a user needs access to the Training Center, the DAC or AA will need to create a user account in the Training Center. If the user already has a PearsonAccess Next account, the DAC or AA will need to create the Training Center user account using the same username used for the PearsonAccess Next user account. Using the same username links the two accounts so the user will only need one set of login credentials to access both sites.

Manually Updating User Accounts

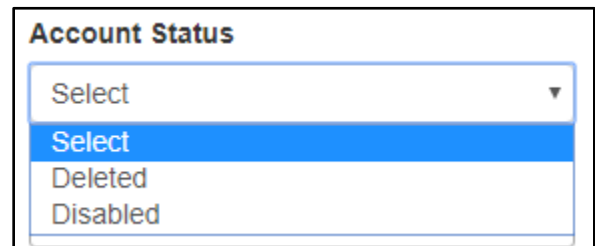
1. From the Home page, under **Setup**, select **Users**.



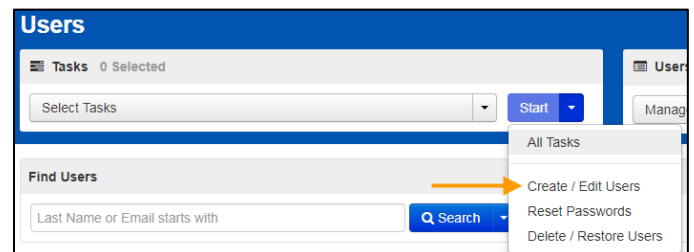
2. Use the filters on the left to find users or select the dropdown arrow right of the **Search** box to show all results. Only active users will appear in the initial search. Select the checkbox next to the username(s) you want to update.



Note: To find disabled or deleted users, under **Account Status** select **Disabled** or **Deleted** from the dropdown menu.



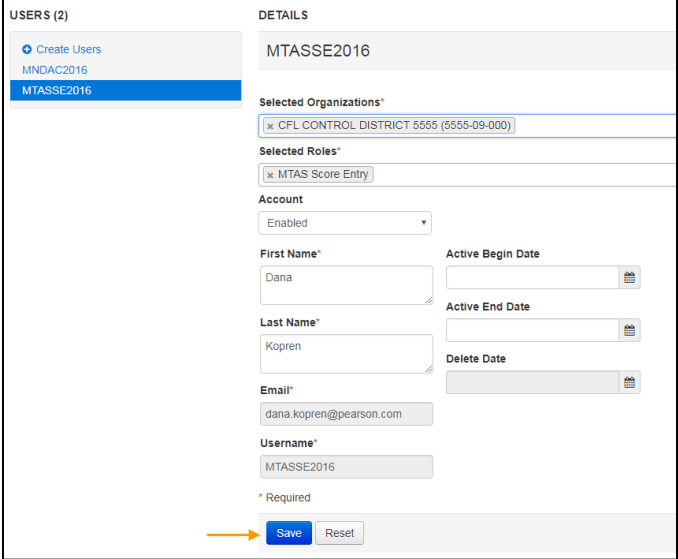
3. Select the dropdown menu to the right of the **Start** button and select **Create / Edit Users**.



- The user(s) selected are displayed on the panel to the left. If you selected multiple users, confirm that the user you want to update is selected (highlighted in blue). Enter or make changes to the user information and select **Save**.

Note: Email and Username are the only fields that cannot be edited on this page. If you need to change either of these (e.g. if a user's email address is used as the username and it changes), delete the current account, and create a new account for the user.

Note: Users can change their own email by selecting the User dropdown in the top right and selecting **Your Account**.



USERS (2)

- Create Users
- MNDAC2016
- MTASSE2016**

DETAILS

MTASSE2016

Selected Organizations*

Selected Roles*

Account

Enabled

First Name*

Dana

Last Name*

Kopren

Email*

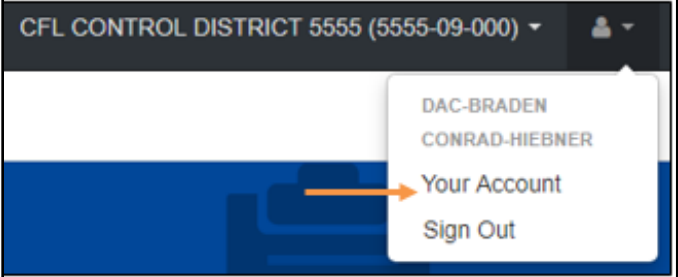
dana.kopren@pearson.com

Username*

MTASSE2016

* Required

Save Reset



CFL CONTROL DISTRICT 5555 (5555-09-000)

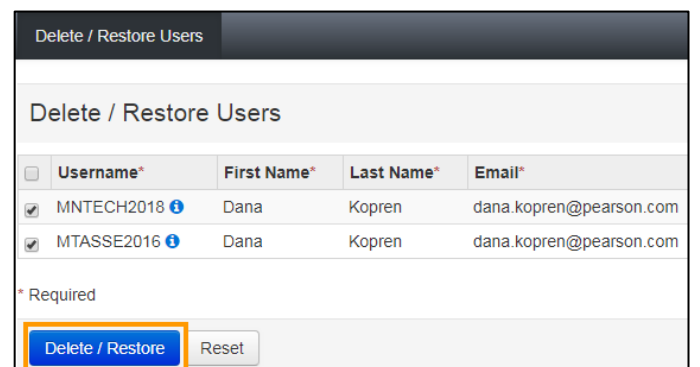
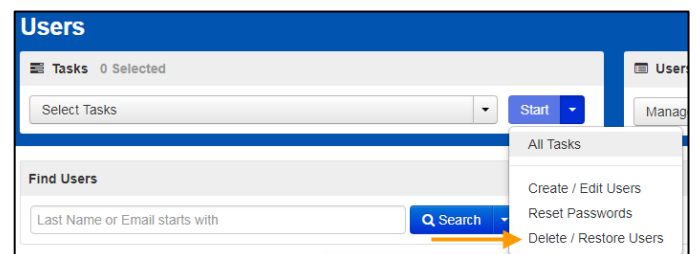
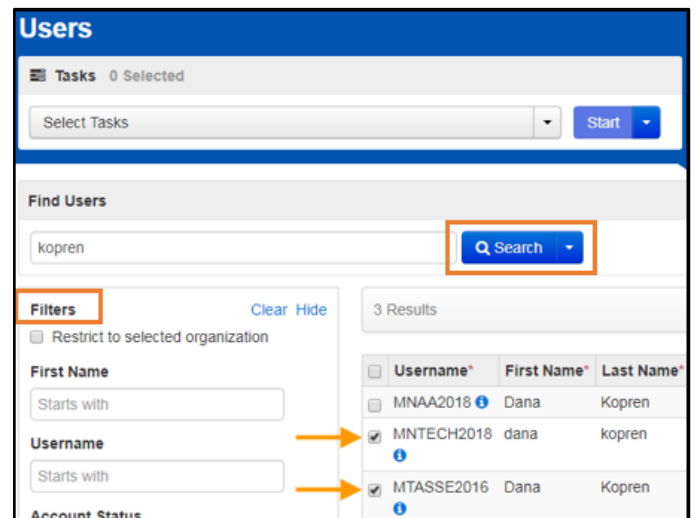
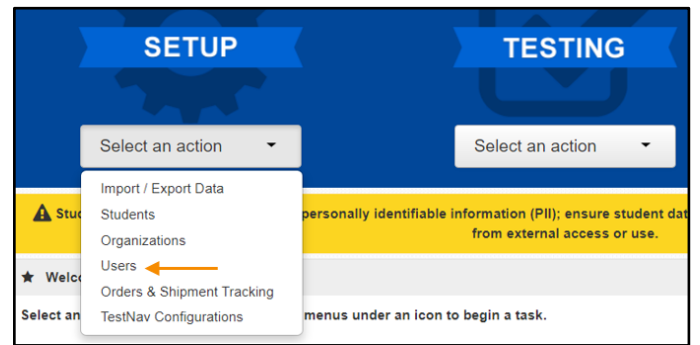
DAC-BRADEN
CONRAD-HIEBNER

Your Account

Sign Out

Deleting User Accounts

1. From the Home page, under **Setup**, select **Users**.
2. Use the filters on the left to find users or select the dropdown arrow to the right of the **Search** box to show all results. Only active users will appear in the initial search. Select the checkbox next to the username(s) you want to delete.
3. Select the dropdown menu to the right of the **Start** button and select **Delete / Restore Users**.
4. Select the checkbox next to the username(s) you want to delete and select **Delete / Restore**.



Note: A deleted account will remain in the system and can be restored by a DAC or AA. To restore a user, refer to the *Restore Deleted User Accounts* section.

Exporting and Importing User Accounts Instructions

DAC and AA user roles can create or update multiple user accounts by importing a file directly into PearsonAccess Next.

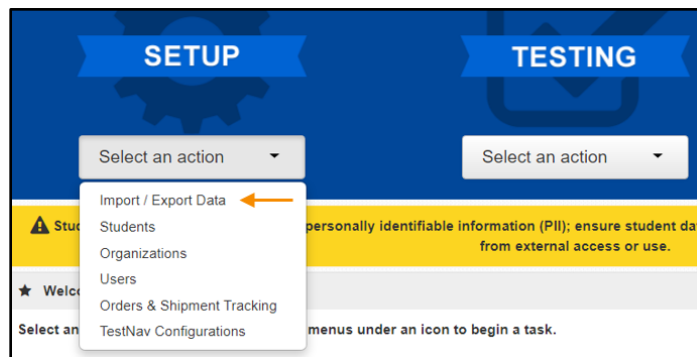
It is recommended to import a file if many accounts need to be created/updated. If only a few user accounts need to be created/updated, see the *Manual User Accounts Instructions* section.

There are two ways to create a file: 1) export an existing user file from PearsonAccess Next, make your desired changes, and import the updated file back into PearsonAccess Next, or 2) create a new file and import it into PearsonAccess Next. It is recommended to export an existing user file from PearsonAccess Next so that you can simply edit existing information. To edit an existing file, refer to the *Exporting the User Account File* section. To create a new file, refer to the *Preparing the User Account File* section.

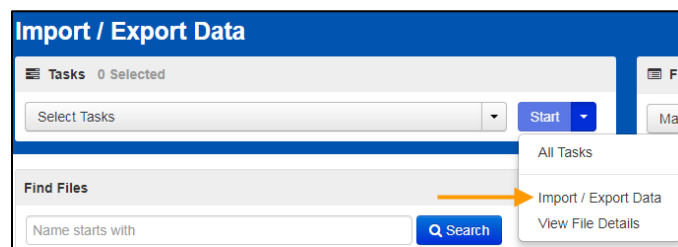
Note: User accounts can only be deleted manually; see the *Deleting User Accounts* section for details.

Exporting the User Account File

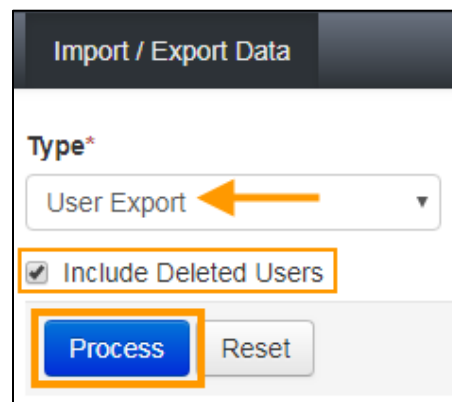
1. To export the list of existing users you have access to in PearsonAccess Next, from the Home page, under **Setup**, select **Import / Export Data**.



2. Select the dropdown menu to the right of the **Start** button and select **Import / Export Data**.

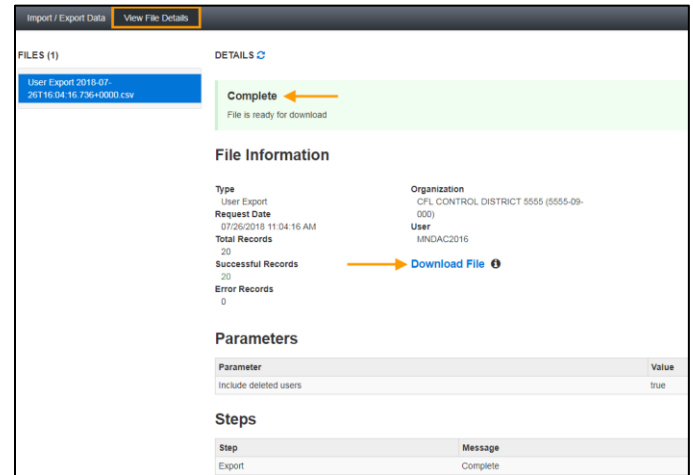


3. From the **Type** dropdown menu, select **User Export**. Select the checkbox next to "Include Deleted Users" if you want deleted users included in the file. Select **Process**.



- After you select Process, you will see the file information listed on the View File Details tab. The file status displays under Details at the top of the page. Select the refresh symbol next to Details to refresh the page as needed as the file is processing.

You will receive a Status Notification email when the file has completed processing. Select **Download File** when the file has completed processing.



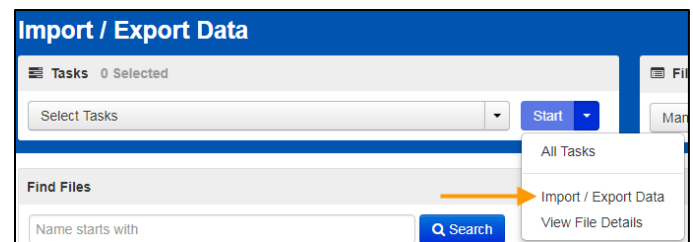
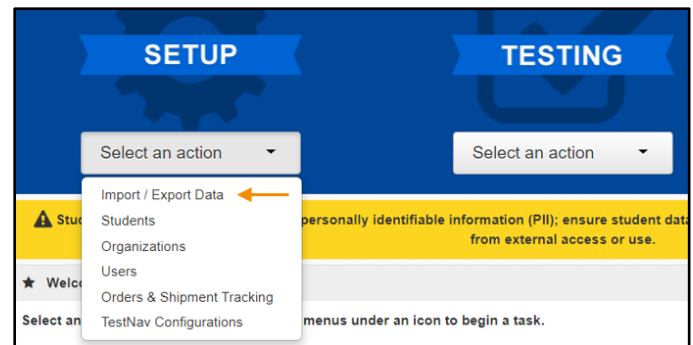
Note: See the table below for a list of statuses and explanations.

Status	Explanation
Pending	File is queued for processing.
Complete	Saved information for all records in the file.
Complete with issues	Some records were not saved, see the error list for details.

- Make the desired changes to the file using Appendix B, *PearsonAccess Next User Account File Information*, as needed. Save your file to your computer and follow the steps in the *Importing the User Account File* section.

Importing the User Account File

- To import the file, from the Home page, under **Setup**, select **Import / Export Data**.
- Select the dropdown menu to the right of the **Start** button and select **Import / Export Data**.

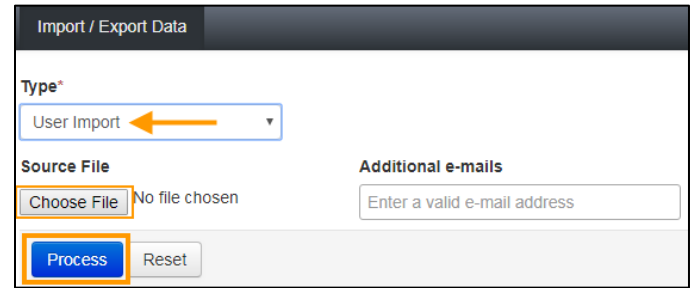
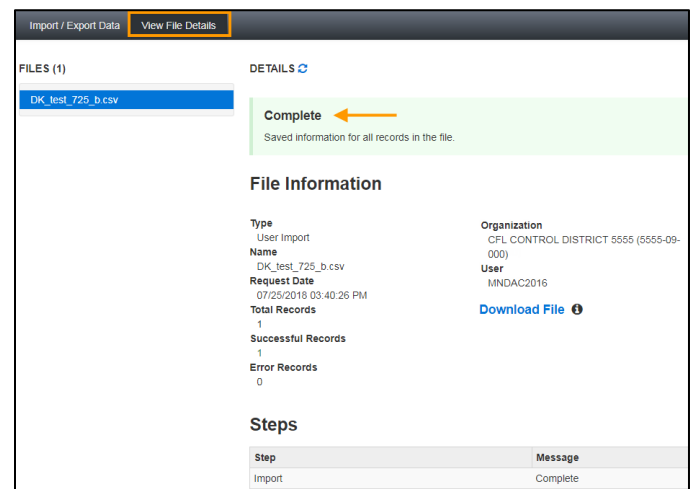


- From the **Type** dropdown menu, select **User Import**. Select the **Choose File** button and select the file from your computer that you will import. Select **Process**.

You will receive a Status Notification email when the file has completed processing. To have others receive a notification email, enter their email in the Additional e-mails field.

Note: If you import multiple versions of the file, the data in the system will be updated to reflect any changes to existing records and to add any new records.

- After you select Process, you will see the file information listed on the View File Details tab. The file status displays under Details at the top of the page.

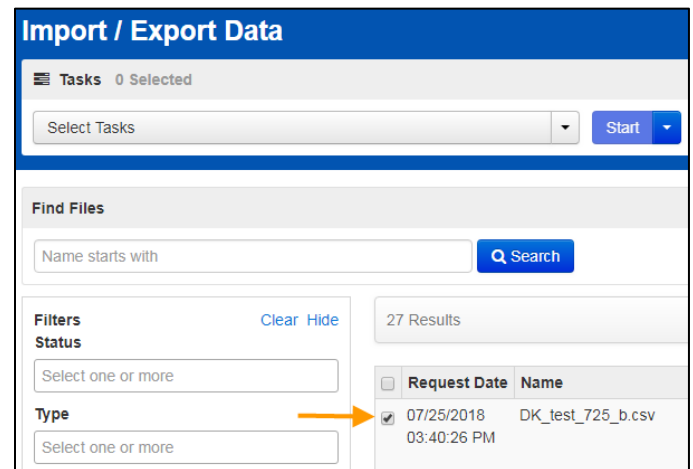



Note: See the table below for a list of statuses and explanations.

Status	Explanation
Pending	File is queued for processing.
Complete	Saved information for all records in the file.
Complete with issues	Some records were not saved, see the error list for details.

Note: To view any file(s) you have previously imported or exported, from the Home page, under **Setup**, select **Import / Export Data**.

- Select the checkbox next to the file(s) in the data grid.
 - To narrow your results, under **Find Files**, select the box that says “Name starts with” and begin entering part of the file name, and select **Search**.
 - If you have trouble finding your file(s), select one or more options in the Status or Type filters on the left, and select **Search**.
- Select the dropdown menu to the right of the **Start** button and select **View File Details**.
- If you selected more than one file, then select the file you want to view or download from the Files list at the left.



Import / Export Data

Tasks 0 Selected

Select Tasks [dropdown] Start [button]

Find Files

Name starts with [input] Search [button]

Filters Clear Hide

Status Select one or more [dropdown]

Type Select one or more [dropdown]

27 Results

Request Date	Name
07/25/2018 03:40:26 PM	DK_test_725_b.csv



Import / Export Data

Tasks 0 Selected

Select Tasks [dropdown] Start [button]

Find Files

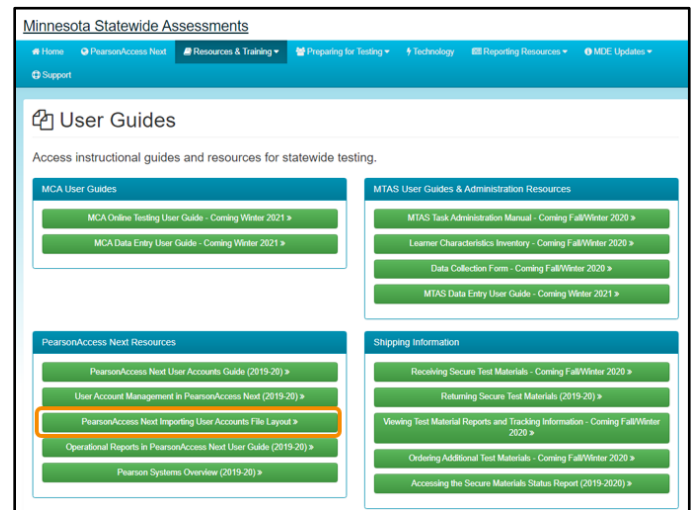
Name starts with [input] Search [button]

Start [button] dropdown menu:

- All Tasks
- Import / Export Data
- View File Details

Preparing the User Account File

If you wish to create a new file, access the [PearsonAccess Next Importing User Accounts File Layout](#) (PearsonAccess Next > Resources & Training > User Guides > PearsonAccess Next Resources) and enter the information using Appendix B, *PearsonAccess Next User Account File Information*, to create the user account file. Then, follow the steps in the *Importing the User Account File* section.



Minnesota Statewide Assessments

Home PearsonAccess Next Resources & Training Preparing for Testing Technology Reporting Resources MCE Updates

Support

User Guides

Access instructional guides and resources for statewide testing.

MCA User Guides

- MCA Online Testing User Guide - Coming Winter 2021 >
- MCA Data Entry User Guide - Coming Winter 2021 >

MTAS User Guides & Administration Resources

- MTAS Task Administration Manual - Coming Fall/Winter 2020 >
- Learnner Characteristics Inventory - Coming Fall/Winter 2020 >
- Data Collection Form - Coming Fall/Winter 2020 >
- MTAS Data Entry User Guide - Coming Winter 2021 >

PearsonAccess Next Resources

- PearsonAccess Next User Accounts Guide (2019-20) >
- User Account Management in PearsonAccess Next (2019-20) >
- PearsonAccess Next Importing User Accounts File Layout >**
- Operational Reports in PearsonAccess Next User Guide (2019-20) >
- Pearson Systems Overview (2019-20) >

Shipping Information

- Receiving Secure Test Materials - Coming Fall/Winter 2020 >
- Returning Secure Test Materials (2019-20) >
- Viewing Test Material Reports and Tracking Information - Coming Fall/Winter 2020 >
- Ordering Additional Test Materials - Coming Fall/Winter 2020 >
- Accessing the Secure Materials Status Report (2019-2020) >

Resetting Passwords

As a security feature, passwords are valid for 180 days. All users can reset their own password at any time. The following automated notification emails are sent to users with instructions to reset their password as follows:

- “Password Expiration Notification” email sent 7 days prior to a password expiring
- “Password has Expired” email sent when a password has expired

Note: If a user’s account is disabled or deleted, resetting a password will not enable or restore the account. Follow the steps in the *Enabling and Restoring User Accounts* section.

See the table below for details on which user roles have the ability to reset another user’s password.

User Role	Ability to Reset Another User Role’s Password
District Assessment Administrator (DAC)	Can reset other user role passwords except other DACs.
Assessment Administrator (AA)	Can reset other user role passwords, including another AA, but cannot reset a DAC’s password.
Technology Staff Test Monitor / Data Entry MTAS Score Entry	Can only reset their own account.

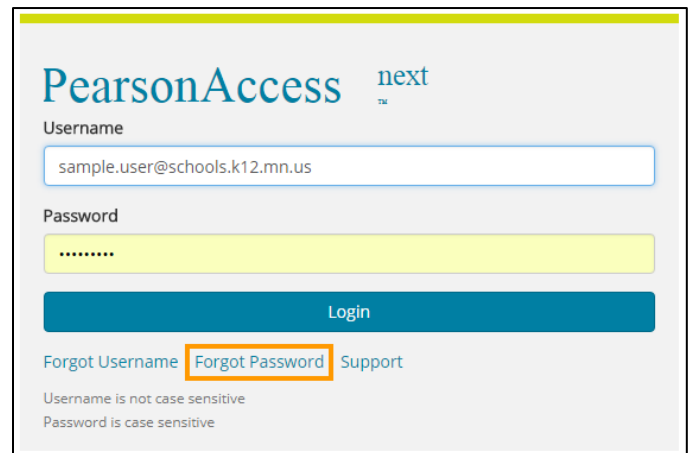
This section provides instructions for the following:

- Resetting your password
- Resetting another user’s password (DAC and AA users only)

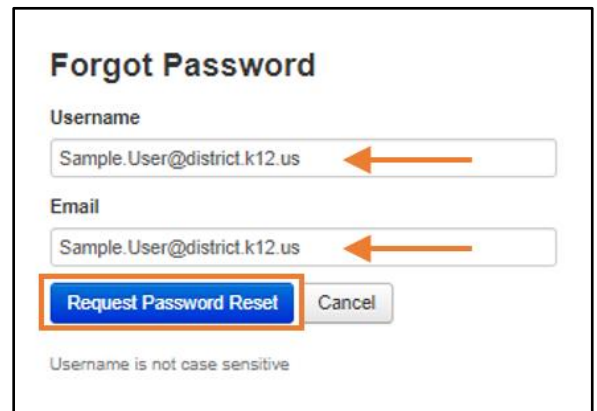
Resetting Your Password

Users can reset their password by following the link in the automated “Password has Expired” notification email or by going to PearsonAccess Next to reset. To reset on PearsonAccess Next:

1. From the PearsonAccess Next login screen, select **Forgot Password**.



2. Enter your username and email. Select **Request Password Reset**.

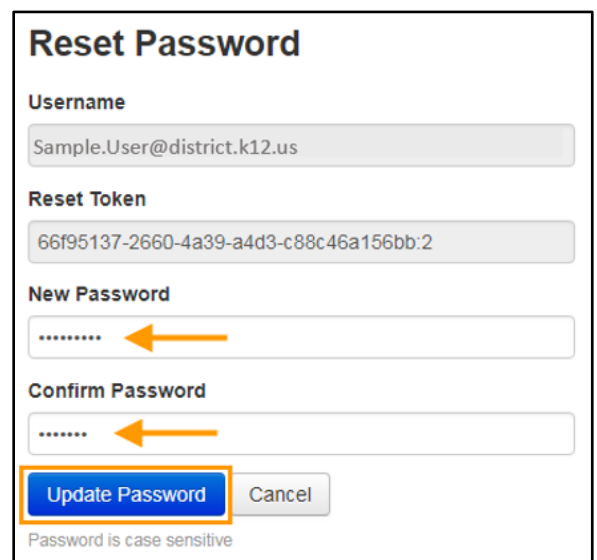


The 'Forgot Password' form contains two input fields: 'Username' and 'Email', both containing the text 'Sample.User@district.k12.us'. An orange arrow points to the end of each field. Below the fields are two buttons: 'Request Password Reset' (highlighted with an orange border) and 'Cancel'. At the bottom, a note states 'Username is not case sensitive'.

3. You will receive a "Password Reset" email which will include a link to reset your password. Select the link to reset your password.
4. Enter your new password and confirm the password. Select **Update Password**.

Note: Passwords must be between 8 and 32 characters long, cannot be any of the last 5 passwords used and must contain 3 out of the 4 character types listed below:

- Uppercase
- Lowercase
- Number
- Special Character except < > ' ` - " ;



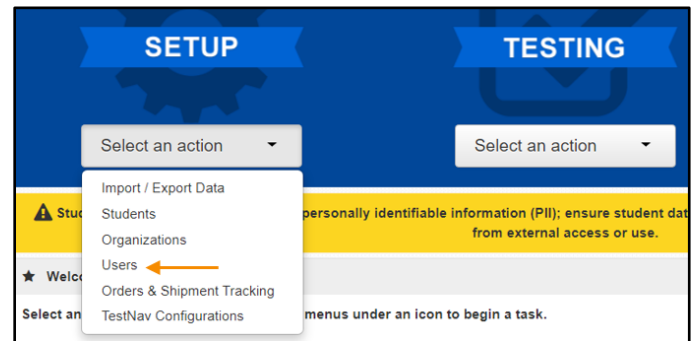
The 'Reset Password' form contains four input fields: 'Username' (containing 'Sample.User@district.k12.us'), 'Reset Token' (containing '66f95137-2660-4a39-a4d3-c88c46a156bb:2'), 'New Password' (containing '.....'), and 'Confirm Password' (containing '.....'). An orange arrow points to the end of each field. Below the fields are two buttons: 'Update Password' (highlighted with an orange border) and 'Cancel'. At the bottom, a note states 'Password is case sensitive'.

5. Once you update your password, you can sign in to PearsonAccess Next. You will receive a "Reset Password Success" email as confirmation.

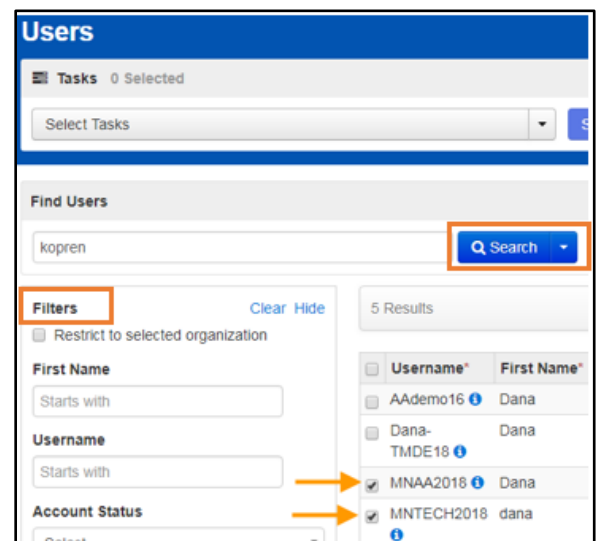
Resetting Another User's Password (DAC and AA users only)

Reminder: DACs can reset other user role passwords except for another DAC. AAs can reset other user role passwords, including another AA, except for a DAC.

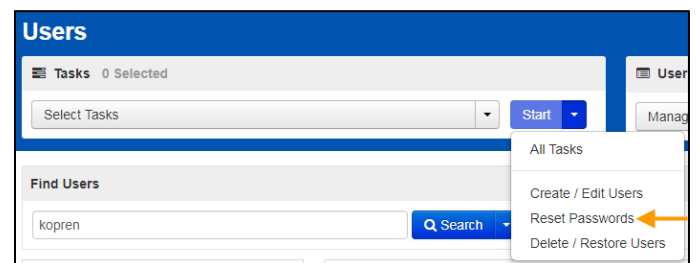
1. From the Home page, under **Setup**, select **Users**.



2. Use the filters on the left to find users or select the dropdown arrow to the right of the **Search** box to show all results. Only active users will appear in the initial search. Select the checkbox next to the username(s) you want to reset.

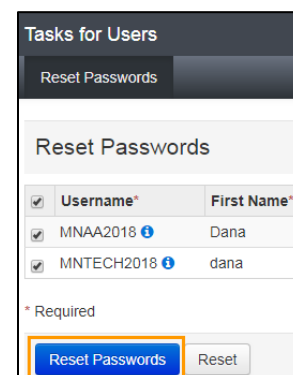


3. Select the dropdown menu to the right of the **Start** button and select **Reset Password**.



4. Select the checkbox next to the username(s) you want to reset and select **Reset Passwords**.

Note: The user will receive a "Password Reset" email which will include a link to set up their password. Once they reset their password, they will then receive a "Reset Password Success" email as confirmation. It is best practice for the user to log in to PearsonAccess Next using their new password and confirm access.



Locked User Accounts

As a security feature, PearsonAccess Next automatically locks user accounts after five consecutive invalid login attempts. Locked user accounts can be unlocked by resetting the password.

Enabling and Restoring User Accounts

As a security feature, PearsonAccess Next automatically disables or deletes user accounts when a user is not active for a specified number of days:

- User accounts are disabled after 240 days of inactivity.
- User accounts are deleted after 390 days of inactivity.

This section provides instructions for the following:

- Confirming if user accounts are disabled or deleted in PearsonAccess Next.
- Enabling disabled user accounts manually or via file export/import.
- Restoring deleted user accounts manually in PearsonAccess Next.

User accounts that are both disabled and deleted will need to be both restored and enabled before the user account is active. Refer to the *Restore Deleted User Accounts* section to manually restore the user account. After the account is restored, refer to the *Manually Enable User Accounts* section to manually enable the user account.

Note: DACs must contact Pearson to enable or restore their account. DACs should confirm MDE-ORG is up-to-date and that they are listed as the DAC before contacting Pearson to enable or restore their account.

Users Logging In with Disabled or Deleted Accounts

Users with a disabled or deleted account will still be able to reset their own passwords. However, resetting the user's password does not enable or restore the user's account. Users who attempt to sign in when their account is disabled or deleted will see the following error message, even if their password has been reset.

PearsonAccess^{next}

User has not yet been created in this website and therefore does not yet have assigned authorization privileges.

Please contact a representative to assist you in the user creation process in order for you to gain appropriate access.

[Back](#)

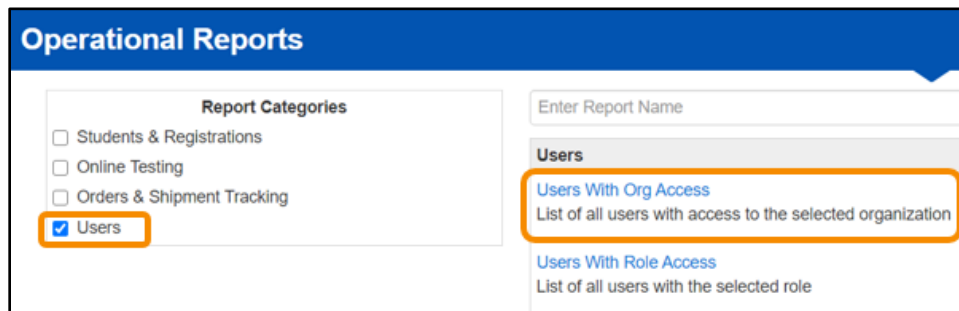
Users who receive this message will need to have their account enabled and/or restored by a user with a DAC or AA user role by following the steps below.

Confirming if User Accounts Are Disabled or Deleted

User accounts are disabled after 240 days of inactivity. By spring testing, most user accounts are disabled, as users generally do not log in between test administrations. For example, if a user has not logged in to PearsonAccess Next since mid-April when monitoring a test session, their account would be automatically disabled by early December. As a general rule, if a user's last login date falls anywhere after October, their account will be active throughout the spring test administrations.

Tip 4: In late fall prior to the spring test administration, confirm user account activity and see if any accounts are disabled or deleted. To see a list of all users with access to the selected organization, including last log in date, view the *Users With Org Access* Operational Report in PearsonAccess Next.

From the PearsonAccess Next Home page, under **Reports**, select **Operational Reports**. Select the checkbox next to the **Users** report category and then select **Users with Org Access**.

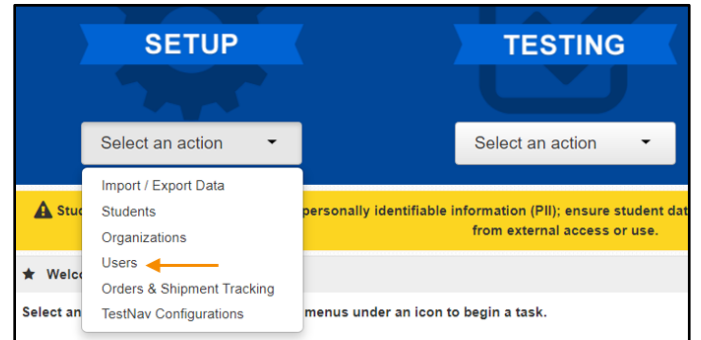


- Under **Organization** select the school to see all users at that organization. The report provides the date users last logged in to PearsonAccess Next. If user accounts will be disabled by spring testing due to inactivity, consider the following:
 - Refer to the *Reset Your Password* section and email users to have them reset their own password. After resetting their password, the user must log in to PearsonAccess Next to reset their account activity timeline.
 - Refer to the *Resetting Another User's Password (DAC and AA users only)* to reset user passwords. The user will receive an email with a link to reset their password. After resetting their password, the user must log in to activate their account.

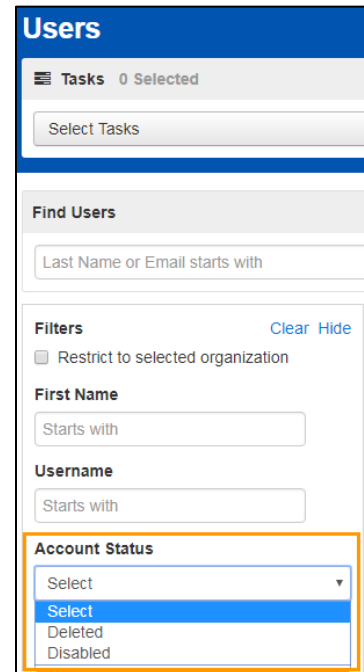
Tip: Prior to resetting user passwords, consider emailing staff to let them know they will receive an automated email from PearsonAccess Next with a link to reset their password. Encourage staff to reset their password and then log in to PearsonAccess Next so their accounts are active for spring testing.

- Under **Disabled and Deleted filter**, you have the option to exclude or include disabled or deleted users. If chosen to include, the report will include a disable and delete date(s).
 - If staff accounts are disabled or deleted and need to be reactivated, refer to the *Enabling and Restoring User Accounts* section.
 - If staff accounts are no longer needed (i.e., for staff who are no longer at the district), refer to the *Deleting User Accounts* section.

1. From the Home page, under **Setup**, select **Users**.



2. On the left-hand side, under the **Account Status** filter, select either **Deleted** or **Disabled** to search for only accounts that are disabled or deleted.



3. If an account is disabled, you will see the disable date and disable reason columns populated. Accounts that have been disabled due to inactivity will have a disable reason of "Inactive."

For deleted accounts, the delete date column is populated. Deleted accounts are not removed from the system.

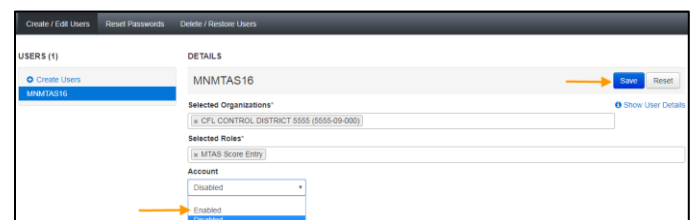
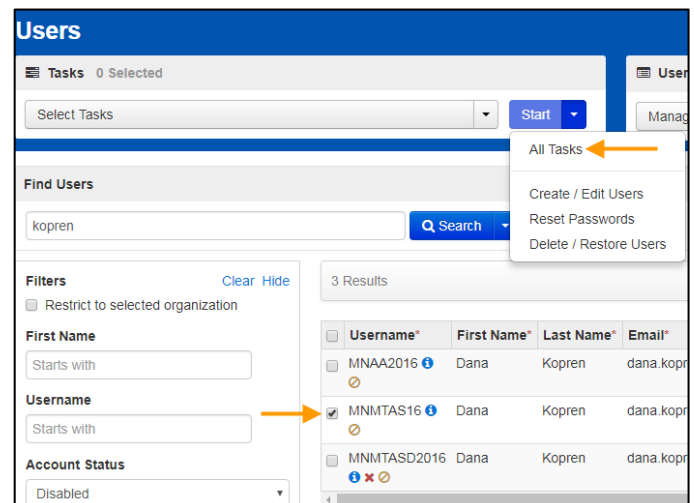
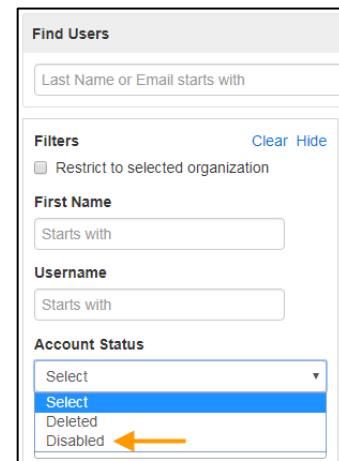
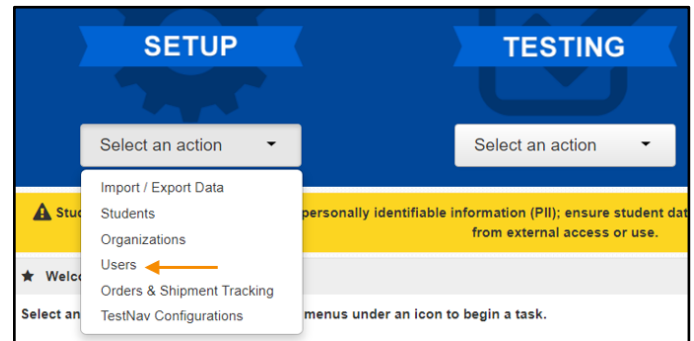
Username*	First Name*	Last Name*	Email*	Disable Date	Disable Reason	Delete Date	Active End Date	Active Begin Date
<input type="checkbox"/> MNMTASD2016 ⓘ	Dana	Kopren	dana.kopren@pearson.com	11/10/2016	Inactive			
<input type="checkbox"/> KallausMTAS ⓘ	Sue	Kallaus	sue.kallaus@pearson.com	03/14/2016	no	02/25/2016	02/26/2016	
<input type="checkbox"/> AntillMTAS ⓘ	lisa	antill	lisa.antill@pearson.com	03/14/2016	no	02/25/2016		

Disabled user accounts can be enabled manually or via a user file export/import. User accounts that have been deleted must be manually restored.

Manually Enable User Accounts

1. From the Home page, under **Setup**, select **Users**.
2. On the left-hand side, under the **Account Status** filter, select **Disabled** to search for only accounts that are disabled.
3. Select the checkbox next to the username(s) you want to enable.
4. Select the dropdown menu to the right of the **Start** button, and select **All Tasks**.
5. Under Create/Edit Users, on the User Details page, select the username on the left-hand side. Under the Account dropdown menu, change from Disabled to **Enabled**. Select **Save**.

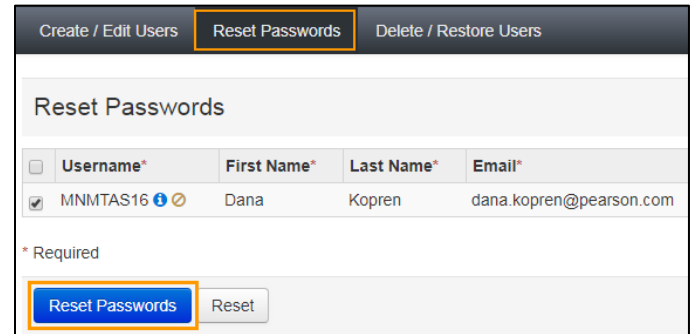
Note: Some accounts may have the status of both Disabled and Deleted. For these accounts, after an account is enabled, see the *Restore Deleted Users Accounts* section to manually restore the user account.



6. Select the **Reset Passwords** tab to reset the user's password. Select the checkbox next to the username(s) you want to reset and select **Reset Passwords**.

Note: The user will receive a "Password Reset" email which will include a link to set up their password. Once the user resets their password, they will then receive a "Reset Password Success" email as confirmation. The user **MUST** log in to PearsonAccess Next using their new password to enable their account.

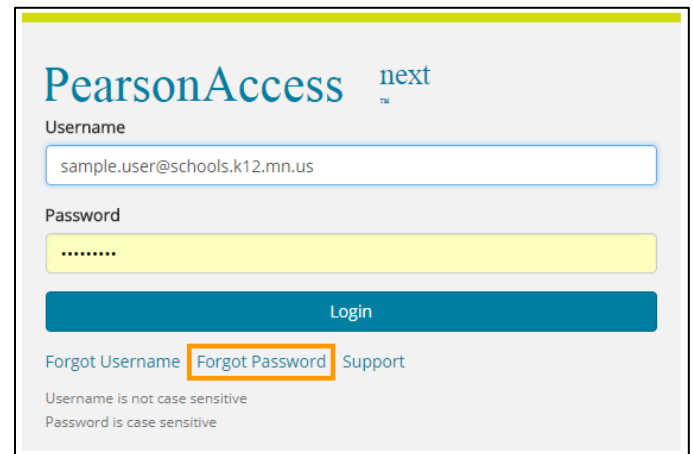
Note: Users can also reset their own password by selecting **Forgot Password** on the PearsonAccess Next login screen.



<input type="checkbox"/>	Username*	First Name*	Last Name*	Email*
<input checked="" type="checkbox"/>	MNMTAS16	Dana	Kopren	dana.kopren@pearson.com

* Required

[Reset Passwords](#) [Reset](#)



PearsonAccess next

Username
sample.user@schools.k12.mn.us

Password
.....

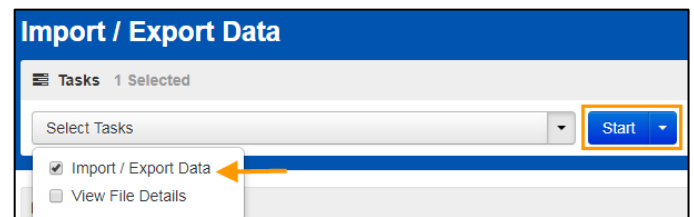
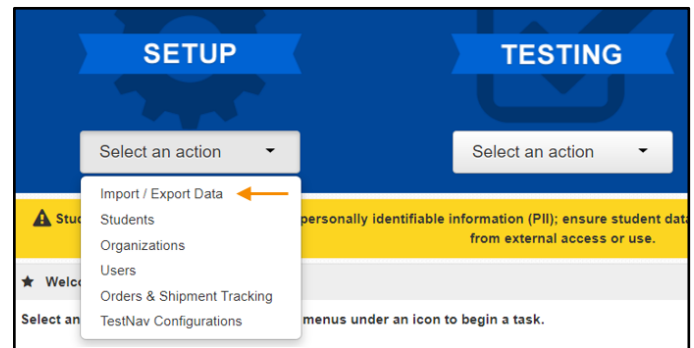
Login

[Forgot Username](#) [Forgot Password](#) [Support](#)

Username is not case sensitive
Password is case sensitive

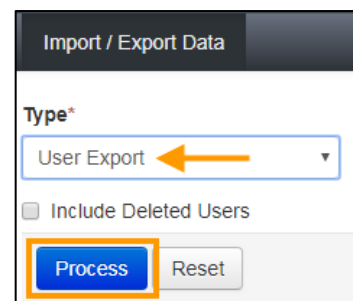
Enable User Accounts via a File Export/Import

- From the Home page, under **Setup**, select **Import / Export Data**.
- Select the dropdown menu to the left of the Start button and select **Import / Export Data**. Select **Start**.



- From the Type dropdown menu, select **User Export** and select **Process**.

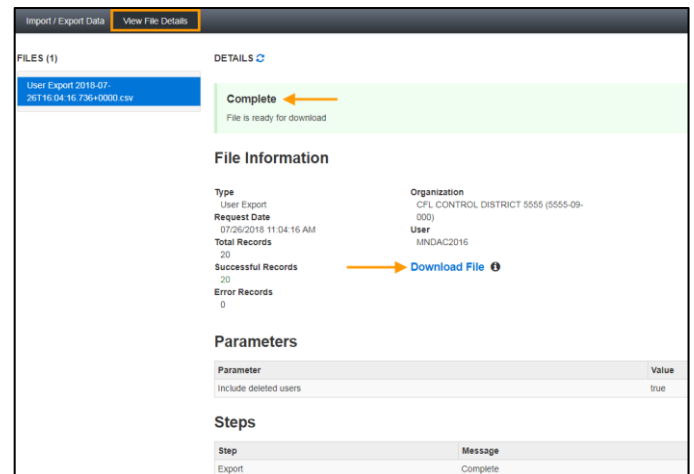
Note: Deleted users cannot be restored through a file import. Do not select **Include Deleted Users** when exporting a file to enable disabled users.



- After you select Process, you will see the file information listed on the View File Details tab. The file status displays under Details at the top of the page. Select the refresh symbol next to Details to refresh the page as needed as the file is processing.

You will receive a Status Notification email when the file has completed processing. Select **Download File** when the file has completed processing.

The file will open in Excel as a .csv file.



- Change the text in the disabled column from "Yes" to "No" and remove the text in the Disable Reason column so that field is blank.

First Name	Last Name	Email	Authorized Organizations	Roles	Active Begin Date	Active End Date	Disabled	Disable Reason
Dana	Kopren	dana.kopren@pearson.com	5556-02-101	MTAS_Score_Entry:Test_Monitor_DataEntry			No	

- Save the updated file as a .csv file.
- Import the user account file using the instructions in the *Importing the User Account File* section.

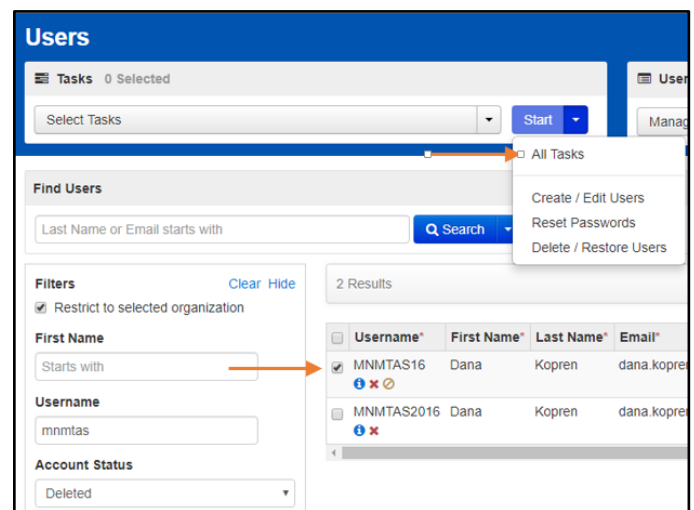
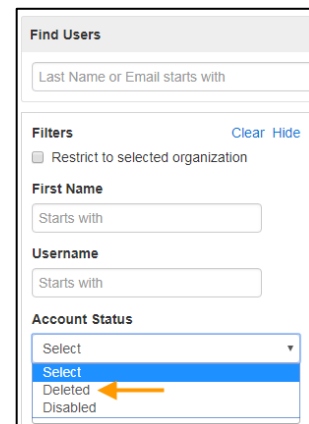
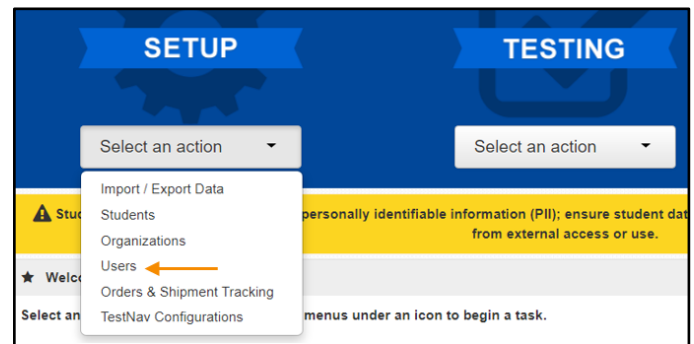
Note: After an account is enabled, see the *Resetting Another User's Password (DAC and AA users only)* section to manually reset the user's password.

Note: Some accounts may have the status of both Deleted and Disabled. For these accounts, after an account is enabled, see the *Restore Deleted Users Accounts* section to manually restore the user account.

Restore Deleted User Accounts

User accounts that have been deleted are still in PearsonAccess Next, but they must be manually restored.

1. From the Home page, under **Setup**, select **Users**.
2. On the left-hand side, under the **Account Status** filter, select **Deleted** to search for only accounts that are deleted.
3. Select the checkbox next to the username(s) you want to restore.
4. Select the dropdown menu to the right of the Start button, and select **All Tasks**.

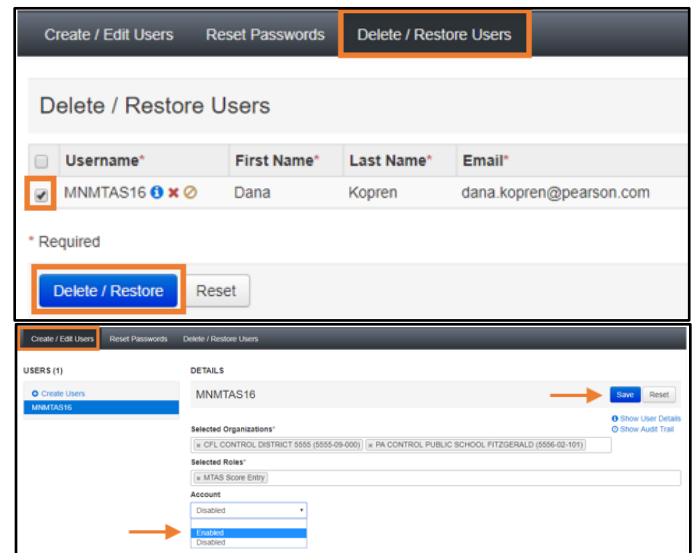


- On the **Delete / Restore Users** tab, select the checkbox next to the username(s) and select **Delete / Restore**.

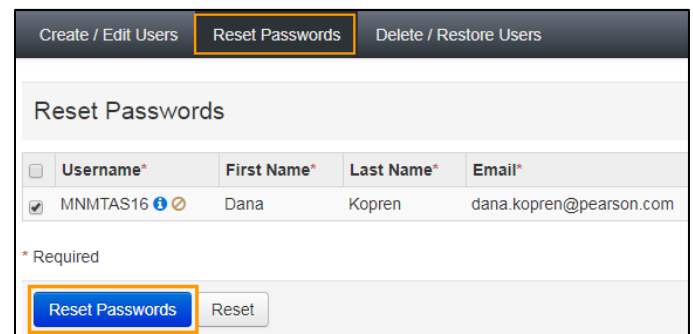
- Most deleted accounts are also disabled. To enable a restored account, select the **Create/Edit Users** tab. On the User Details page, select the username on the left-hand side. Under the Account dropdown menu, change from Disabled to **Enabled**. Select **Save**.

- Select the **Reset Passwords** tab to reset the user's password. Select the checkbox next to the username(s) you want to reset and select **Reset Passwords**.

Note: The user will receive a "Password Reset" email which will include a link to set up their password. Once the user resets their password, they will receive a "Reset Password Success" email as confirmation. The user **MUST** log in to PearsonAccess Next using their new password to enable their account.



The screenshot shows the 'Delete / Restore Users' tab. At the top, there are three tabs: 'Create / Edit Users', 'Reset Passwords', and 'Delete / Restore Users'. The 'Delete / Restore Users' tab is active. Below the tabs is a table with columns: Username*, First Name*, Last Name*, and Email*. The first row shows a user with Username 'MNMTAS16', First Name 'Dana', Last Name 'Kopren', and Email 'dana.kopren@pearson.com'. Below the table, there is a section labeled '* Required' with two buttons: 'Delete / Restore' (highlighted with an orange box) and 'Reset'. Below this, there is a 'DETAILS' section for the user 'MNMTAS16'. On the left, there is a list of users with 'MNMTAS16' selected. On the right, there are fields for 'Selected Organizations' and 'Selected Roles'. At the bottom, there is an 'Account' dropdown menu with 'Enabled' selected (highlighted with an orange box). There are also 'Save' and 'Reset' buttons in the top right of the details section.



The screenshot shows the 'Reset Passwords' tab. At the top, there are three tabs: 'Create / Edit Users', 'Reset Passwords', and 'Delete / Restore Users'. The 'Reset Passwords' tab is active. Below the tabs is a table with columns: Username*, First Name*, Last Name*, and Email*. The first row shows a user with Username 'MNMTAS16', First Name 'Dana', Last Name 'Kopren', and Email 'dana.kopren@pearson.com'. Below the table, there is a section labeled '* Required' with two buttons: 'Reset Passwords' (highlighted with an orange box) and 'Reset'.

Appendix A – PearsonAccess Next User Role Matrix

PearsonAccess Next User Role Matrix

This table provides the tasks that each user role is able to access in PearsonAccess Next. Tasks are organized by the corresponding pages.

Note: Users only have access to data at the organization level to which they are assigned (district or school) and the organizations below it.

Users with the DAC or AA role do **NOT** need any additional user roles added to their account because all permissions at their organization level (district or school) are already included. Adding additional user roles to either the DAC or AA account may limit the permissions of the DAC or AA.

	District Assessment Coordinator (DAC)	Assessment Administrator (AA)	Technology Staff	Test Monitor/ Data Entry	MTAS Score Entry
Setup					
Import / Export Data					
View and export lists of students	•	•	•	•	•
View and export lists of staff user roles	•	•			
Upload staff user roles	•	•			
Upload reporting groups and assign Test Monitor/Data Entry and MTAS Score Entry users to reporting groups	•	•			
View and export On-Demand Reports	•	•			
View and export Longitudinal Reports (district level)	•	•			
Students					
View student enrollment data	•	•	•	•	•
Enter LCI data (MTAS only)	•	•			•
View a student's assigned test details, including accommodations and linguistic supports	•	•	•	•	•

PearsonAccess Next User Role Matrix					
	DAC	AA	Tech	TM/DE	MTAS SE
View Historical Student Data (for students currently enrolled in your district. The DAC/AA must assign the Test Monitor/Data Entry or MTAS Score Entry user to a reporting group(s) in order for the user to access historical student data.)	•	•		•	•
Organizations					
View organizations	•	•	•		
View contacts	•	•	•		
Users					
Note: Technology Staff can only view other Technology Staff, Test Monitor/Data Entry, and MTAS Score Entry user roles. Test Monitor/Data Entry and MTAS Score Entry user roles cannot view or create other user roles.					
Create / Edit users (DACs can create other PearsonAccess Next user roles except for another DAC. AAs can create other user roles, including another AA, except for a DAC user role.)	•	•			
Reset passwords for other users	•	•			
Delete or restore users	•	•			
Orders & Shipment Tracking					
Create, edit, or cancel additional orders (only pending orders may be cancelled)	•	•			
TestNav Configurations					
Create, edit, or delete TestNav and Proctor Cache configurations	•	•	•		
Proctor Cache					
Proctor cache by test	•	•	•		

PearsonAccess Next User Role Matrix					DAC	AA	Tech	TM/DE	MTAS SE
Testing									
Student Tests (MTAS only; MTAS Score Entry users can only enter data for those student tests assigned to them by the DAC or AA user role)									
Assign, change, or remove teacher assignments					•	•			
Enter MTAS scores					•	•			•
Test Sessions (MCA only)									
Create, edit, or delete test sessions					•	•	•	•	
New for 2020–21: Create test sessions, add/remove students from test sessions, and move students between test sessions through a file import					•	•			
Students in Sessions (MCA only)									
Add students to, prepare, start, stop, resume, and refresh test sessions; unlock and lock student tests					•	•	•	•	
Print student testing tickets and session student rosters					•	•	•	•	
View student testing progress					•	•	•	•	
Move students between sessions and remove students from sessions					•	•	•	•	
Mark student tests complete and/or enter a test/accountability code					•	•			
New for 2020–21: Create reporting group from test session					•	•			
Reports									
Operational Reports									
Access administrative reports (reports are available based on the tasks to which a user role has access)					•	•	•	•	•

PearsonAccess Next User Role Matrix					
	DAC	AA	Tech	TM/DE	MTAS SE
Reporting Groups (Users with the DAC/AA role have access to all reports in their district or school; DAC/AAs should NOT be assigned to reporting groups.)					
Create and manage reporting groups, either manually or through a file import.	•	•			
Score Entry Reports (MTAS only; MTAS Score Entry users can view reports only for assigned students)					
View the score entry status and summary reports	•	•			•
Results Reporting					
Published Reports (DACs have access to all published reports for their assigned organization. AAs have access to the published reports for the organization level to which they are assigned, district or school.)					
View Published Reports	•	•			
On-Demand Reports (The DAC/AA must assign the Test Monitor/Data Entry or MTAS Score Entry user to a reporting group(s) in order for the user to access on-demand reports.)					
View On-Demand Reports	•	•		•	•
Historical Student Data (For students who previously tested in your district; the DAC/AA must assign the Test Monitor/Data Entry or MTAS Score Entry user to a reporting group(s) in order for the user to access historical student data.)					
View Historical Student Data	•	•		•	•
Longitudinal Reports					
View Longitudinal Reports	•	•			
Training Management System (TMS)					
Administrative Functions (The ability to view or download the record of completed trainings and document group trainings for all users in their district or school.)					
Note: While the TMS is NOT a part of PearsonAccess Next, having a DAC or AA user role provides those users access to the Admin option	•	•			

Appendix B – PearsonAccess Next User Account File Information

File column descriptions and important notes are below.

- File must include the header row.
- Fields marked as optional must still be included in the file; leave the field blank if not including a value.
- File must be saved in a comma delimited (csv) format.
- If updating a user's information, the existing record will be matched to the new record based on the username.

CSV File Column	Column Heading	Max Length	Field Description	Field Notes
A	Action	1	Contains the code representing the action to be taken for the record.	<p>Required. Not case sensitive.</p> <p>Valid values are:</p> <p>C or c (create new user)</p> <p>U or u (update user)*</p> <p>If attempting to create a record and the username provided already exists in the system, the existing record will update with the newly imported record as long as the existing user's email and username matches the information in the import file.</p> <p>If attempting to update a record and the username provided does NOT already exist in the system, the record will error.</p> <p>*Username and email cannot be updated.</p>
B	Username	100	Contains the username. Must be unique.	<p>Required. Not case sensitive.</p> <p>Recommended username is the user's email address.</p>
C	First Name	50	Contains the user's first name.	Required.
D	Last Name	50	Contains the user's last name.	Required.
E	Email	100	Contains the user's email address.	<p>Required. Not case sensitive.</p> <p>Must be in valid email format.</p> <p>When a new user account is created, a notification email is sent to this address.</p>

CSV File Column	Column Heading	Max Length	Field Description	Field Notes
F	Authorized Organizations	Variable	<p>Contains the organization codes associated with the user.</p> <p>The values in this field should represent ALL organizations associated with the user.</p>	<p>Required. Not case sensitive.</p> <p>Delimited field. Organization codes are 9 digits comprised of District Number (4 digits), District Type (2 digits), School Number (3 digits), in DDDD-TT-SSS format. For district-level users, the school number is 000. Multiple organization codes must be separated with a colon (e.g., 5555-01-000:5555-01-001). Include leading zeros.</p> <p>Most users will have only one organization listed and will have access to that organization and all organizations under it. For example, a district user will have access to all schools within that district, while a school user will only have access to that school Users can only create/modify organizations for users that are within the organization(s) the user submitting the file has access to.</p> <p>If the organization code entered is invalid, the entire record will error.</p>

CSV File Column	Column Heading	Max Length	Field Description	Field Notes
G	Roles	Variable	<p>Contains the role code(s) associated with the user.</p> <p>The values in this field should represent ALL roles associated with the user account.</p> <p>Refer to the <i>PearsonAccess Next User Role Matrix</i> for a list of roles and associated permissions.</p>	<p>Required. Not case sensitive.</p> <p>Delimited field.</p> <p>If a District Assessment Coordinator or Assessment Administrator user role is indicated, no other roles are needed. All permissions are included in these roles at an organization level (district or school).</p> <p>Note: You cannot assign the District Assessment Coordinator (DAC) to any user. Pearson creates, enables and restores DAC user accounts 1-2 days after information is updated in MDE-ORG.</p> <p>Note: If a user has the role of Technology Staff, Test Monitor/Data Entry, or MTAS Score Entry, but must also perform tasks associated with another of these roles, an additional role may be assigned to the user. Multiple user roles must be separated with a colon (e.g., Technology_Staff:Test_Monitor_DataEntry).</p> <p>Users can only create/modify roles for users that are within the organization(s) the user submitting the file has access to.</p> <p>Valid values are:</p> <p>Assessment_Administrator</p> <p>Technology_Staff</p> <p>Test_Monitor_DataEntry</p> <p>MTAS_Score_Entry</p> <p>If the value entered is invalid, the entire record will error.</p>

CSV File Column	Column Heading	Max Length	Field Description	Field Notes
H	Active Begin Date	10	Identifies when a user account becomes active.	<p>Optional.</p> <p>If left blank, the system will populate the Start Date field with a default value of the system's current date and time (CT) when your file is processed. The Start Date can also be pre-dated.</p> <p>If the date entered is in the future, the "New Account" email will not be sent until that date.</p> <p>Format as: MM/DD/YYYY</p> <p>MM is the 2-digit month</p> <p>DD is the 2-digit day</p> <p>YYYY is the 4-digit year</p> <p>For example, if a start date is March 1, 2021, it should be entered as 03/01/2021. Leading zeros in the month and day fields are not required.</p> <p>The following error will display for incorrectly entered dates: "Date is invalid. Date is less than 01/01/1990."</p> <p>Active Begin Date must be equal to or before Active End Date.</p>
I	Active End Date	10	Identifies when a user account becomes inactive. If an account has expired, the user will receive an error message upon login.	<p>Optional.</p> <p>If left blank, the system will populate the End Date field with a default value of 12 months after the system's current date and time (CT) when your file is processed.</p> <p>Format as: MM/DD/YYYY</p> <p>MM is the 2-digit month</p> <p>DD is the 2-digit day</p> <p>YYYY is the 4-digit year</p> <p>For example, if an end date is August 31, 2021, it should be entered as 08/31/2021. Leading zeros in the month and day fields are not required.</p> <p>The following error will display for incorrectly entered dates: "Date is invalid. Date is less than 01/01/1990."</p> <p>Active End Date must be equal to or after Active Begin Date.</p>

CSV File Column	Column Heading	Max Length	Field Description	Field Notes
J	Disabled	3	Identifies whether the user account is disabled. Use this field when a user no longer needs access to the system (e.g., the user retires). If an account is disabled, the user will receive an error message when attempting to sign into PearsonAccess Next.	<p>Required.</p> <p>Not case sensitive.</p> <p>Valid values are:</p> <p>Yes = Account should be disabled.</p> <p>No = Account is not disabled.</p> <p>Disabled Date within the system will be populated with current date if Disabled field on this file is set to Yes.</p> <p>When a new user account is disabled, a notification email is NOT sent to the user.</p>
K	Disabled Reason	1000	Identifies the reason given as to why the user account has been disabled.	<p>*Required if Disabled field on this file is set to Yes.</p> <p>Field should be blank if Disabled field is set to No.</p>